

Advansys© RecollX™ for Skype© - ReadMe
Build 1.1.0.0
July 23, 2013
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IMPORTANT NOTICE: On July 12th, 2013, Skype announced that versions of Skype released after the end of 2013 will no longer include the Skype Desktop API, upon which RecollX and many other third party products rely. Skype is not providing any suitable alternative which would enable Advansys to revise RecollX for continued operation. As a result, RecollX will not work with versions of Skype for Windows Desktop released after the end of 2013. To continue using RecollX, you must use a version of Skype which still includes the Desktop API (Skype versions released prior to the end of 2013). The decision by Skype and the consequences are beyond the control of Advansys and we apologize for any inconvenience. Please refer to the Skype website for more information.

About this document

This document relates to Advansys RecollX Professional 1.1 for Skype.
<http://www.recollx.com>

When available, for a list of the changes made between versions, please review the software change notice file (SCN.txt) in the installation package.

What's New in 1.1

Version 1.1.0.0 includes the enhancements listed below. **Due to changes in the archive update process, this is a recommended update.** Thank you to all who provided feedback, helping to make RecollX a better product, in particular Neil, Elaine and Julie. All users are welcome to share your comments and suggestions via one or more of the following methods: our feedback form at <http://www.recollx.com/recollx-feedback>, our RecollX survey at <http://www.surveymonkey.com/s/QZBDTGS> or send an email to support@advansyscorp.com.

Search

- New search term matching options, **Exact**, **Contains**, **Begins with** and **Ends with**, make finding the information you are looking for even faster and easier. You can change the new search options at any time from the main search toolbar and dropdown button.

Backup & Restore

Don't risk losing your valuable Skype history! New data recovery options have been added to help protect both your RecollX archive and the Skype history database on which RecollX and Skype rely. By backing up your RecollX archive and Skype history database, if you experience a machine crash, you can restore your Skype account and RecollX archive back to the time of your most recent backup. Backup and Restore can be accessed from the File menu and the Home page guidelines.

- **Backup archive:** Backup your RecollX archive and optionally, for more complete data recovery, the

matching Skype history database (you must first logout of the Skype account). **IMPORTANT:** To use the archive backup on another machine, you must also restore the matching Skype database to the other machine. Please see the user guide for more information.

- **Restore archive:** Restore a RecollX archive from backup. **IMPORTANT:** To use the archive backup from another machine, you must also restore the matching Skype database from the other machine. To avoid accidental restoration, restoring the Skype database is a manual procedure. Please see the user guide for more information.

Hashtags

- The Browse view now displays hashtags found in instant messages (IMs) within the categories of **Personal**, **Others** and **All**. **Personal** means hashtags you have added to your IMs, **Others** means hashtags added by other Skype users and **All** is the combined list of hashtags. To search, simply double-click a hashtag or select multiple hashtags and press the search button. In conjunction with a hashtag selection, you can also include chat selections and search text. Alternatively, to search for one or more hashtags, you can simply type them into the main search box without having to make any hashtag selection in the Browse view.

Browse View

- A new **search toolbar** is available for fast navigation of the Browse view contents. This is particularly useful for Skype users with large accounts containing many entries for chats, contacts or other categories. You can search for any item within the Browse view. To display the search toolbar, click the magnifying glass icon on the main Browse view toolbar.
- In case of corruption due to machine failure or a crash, you can now recreate the Browse view contents from the **File | 'Recreate Browse view'** menu. This feature avoids the need to recreate the archive to restore the Browse view contents.
- Please note that when upgrading from 1.0.0.1 or earlier, when RecollX first starts, your Browse view contents will be upgraded automatically to the format necessary for the new version's features.

Results View

- When a sequence of results are from the same Skype user, you can now show or hide repeating names in the **From** column. When there are many sequential results from the same Skype user, showing the name in every item can make the results easier to read. Change the setting in the **Options dialog | View tab**.

Options

- **When On a Skype Call:** You can now choose to change the Skype status, message or both for when you are on a call. You can also change these options during a call.

Application Behavior

- **Close button:** The main RecollX window's close button hides RecollX and leaves the RecollX

application icon visible on the Windows taskbar.

- **Windows Taskbar:** You can display and exit RecollX by accessing the right mouse button context menu from the RecollX Windows taskbar icon. Left mouse button clicking on the RecollX application icon will display RecollX.
- **RecollX application icon:** If RecollX is already running, attempting to start RecollX again from the RecollX application icon will display the existing instance of RecollX.

Advanced

To help Advansys support to troubleshoot any problems, additional Debug Options have been introduced (**Options dialog | Advanced tab**).

- **Verify index:** If checked then you can verify index from archiving control drop-down button. Verify will produce details in archive log for you to review.
- For troubleshooting search logic, new options enable additional search text and Lucene query details to be included in the search log.

Known Issues and Limitations

Below are some known issues and limitations in this release.

Archiving

- RecollX archives Skype history text records and does not archive binary content for Calls, Voice Messages or Files Sent and Received, such as audio or transferred files.
- A future release will support the updating of chat topic and contact information after initial archive creation.
- A RecollX archive is created from a Skype account's specific history database. A new Backup archive feature now enables you to backup the Skype database. If you need to copy archive from one machine to another machine then you also need to replace the Skype database from source to target machine in order to perform an archive update, otherwise it may result in duplicate items. It is intended that a future version will support machine independence. This restriction does not apply to search. You can copy a RecollX archive to another machine and perform a search.
- The Verify feature can be used only on an archive that has been created/updated where the process was not canceled. Verify cannot yet adjust for the interim state created when an update or create is canceled.
- After an archive update or Create, a few messages may be missing due to Skype messages arriving during the archiving process. This can be caused by the asynchronous nature of Skype's

IM synchronization behaviour. Any messages which appear in Skype under these circumstances will be added to the archive during the next archive update.

Searching

- When searching for phrases, the Detail view will highlight the phrase and any phrase words which fall outside of the double quotes. For example, the phrase search "Good morning" will highlight all occurrences of "good morning", "good" and "morning".

General

- The Browse view now shows hashtags and 1.1 will automatically upgrade the Browse view contents created by an earlier version.
- When an existing message's hashtag, such as #TechNote, is edited after an archive update to #Note, on the next archive update the new hashtag, #Note, will also be added to the Browse view contents. In this rare circumstance, if you need to synchronize the hashtags with the edits, use the Recreate Browse view feature.
- RecollX supports only one active Skype client. A second Skype client on the same machine will cause RecollX to disconnect from Skype until only one Skype client is running.
- Skype Categories (Contact Lists), Conference Calls and Facebook messages are not yet supported.
- Column sorting and resizing in the Results and Conversation views are not yet supported.

System Requirements

- Archive creation requires Skype for Windows Desktop Client 5.5.0.113 or above.
- Microsoft Windows 8, Windows 7, Windows Vista, Windows XP SP3 or above.
- Microsoft .NET Framework 4 Client Profile, Version 4.0 or above.
- Microsoft Windows Installer.
- Adobe Acrobat Reader for the user guide.

Obtaining the Microsoft .NET Framework

At the time of writing, the Microsoft .NET Framework 4 Client Profile Web Installer can be downloaded from:

<http://www.microsoft.com/download/en/details.aspx?id=17113>

The stand-alone installer is available from:

<http://www.microsoft.com/download/en/details.aspx?id=24872>

The **Adobe Acrobat Reader** can be downloaded from:

<http://www.adobe.com/products/acrobat/readstep2.html>

Installation and Removal

The Microsoft .NET Framework should be installed prior to installing RecollX.

To install RecollX, execute the installer file and follow the prompts.

You may uninstall RecollX via the standard Windows **Add or Remove Programs** facility.

Support, Problem Reporting and Feedback

For support, problem reporting and feedback, please review the Help Center within the RecollX application. Advansys has a very long list of features planned for RecollX. Your feedback will help shape the future priorities for new and existing features. You can contact Advansys via the Contact page: <http://www.recollx.com/contact/>.

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Software Change Notice (SCN)

Product: Advansys RecollX for Skype

Version: 1.1

Description: Changes from version 1.0.0.1

Date: 8 June 2013

RecollX

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Enhancements (See Readme for details)

- New search term matching options, Exact, Contains, Begins with and Ends with, make finding the information you are looking for even faster and easier.
- Backup the RecollX archive and associated Skype history database.
- Restore a RecollX archive from a backup location.
- The Browse view now displays hashtags found in instant messages (IMs) within the categories of Personal, Others and All.
- In case of corruption due to machine failure or a crash, you can now recreate the Browse view contents.
- A new search toolbar is available for fast navigation of the Browse view contents.
- When a sequence of results are from the same Skype user, you can now show or hide repeating names in the From column.
- When On a Skype Call: You can now choose to change the Skype status, message or both for when you are on a call.
- RecollX close button behaviour changed, now when close button is pressed it stays in the task bar but minimized, before it was hidden from the task bar.
- Running second instance will open the existing instance (Start - RecollX item)
- Added ability to exit RecollX from the task bar application icon's right mouse button context menu.
- Debug Options (Options dialog - Advanced tab): Verify index and detailed search logging.

Minor Updates

- Added Browse view right mouse button context menu option for copying the selected Browse view item's content list to the clipboard.
- Call Reporting
 - . Enable call direction group box when All contacts type selected and support direction report for all contacts.
 - . Context menu "Check all" modified:
 - * Text changed to "Check all (xx items)", where xx is total items in the list.
 - * When all items checked then this menu item will be disabled.
 - . Context menu "Uncheck all" modified:
 - * Text changed to "Uncheck all (xx items)", where xx is number of checked items.
 - * When no items checked then this menu item will be disabled.
- Added tool tips for call direction radio option (i.e. All, Incoming, Outgoing)
- Updated radio option text for contacts type to include SkypeIn & SkypeOut.
- Report date includes time, previously only shows date, now shows date & time.
- Maximum log file size increased from 10 to 20 MB.
- Include SkypeOut contact numbers in Browse view when associated with an SMS.

- Improved archiver log format to reduce verbosity and includes clear archive CREATE and UPDATE section labels.
- Improved data extraction when chat messages are missing DialogPartner.
- Improved support for advanced Lucene query operators and complex expressions.
- Improved key word highlighting in the Detail view.
- Installs and uses Skype4COM.dll 1.0.39.
- Call and chat message export reports now have limited output in trial mode.
- On startup RecollX will display a prompt if the Skype client version is lower than 5.5.0.113.
- Added RecollX icon to the application, recollx.exe now shows the Recollx icon.

Bug Fixes

- Fixed NullReferenceException error when a user selects specific item types during archive creation, then changes the types prior to an archive update.
- Prevent error when Skype Handle includes characters which are illegal in folder names, which happens with Skype accounts created with MSN logins.